

Student Information

Detailed student information is available in our Student Handbook.

Assessment

All assessments will be based on the principles of competency-based training and assessment. In general, a holistic approach will be taken to assessment, using one or two integrated tasks which cover the unit requirements. Appropriate tasks may include role plays, assignments, compilation of a personal portfolio or research and preparation of an application. Students who do not attend class may not be assessed.

Recognition of Prior Learning

Applicants can apply for relevant work experience and prior informal learning obtained through training and education, to be assessed by an RPL process. Students should notify of their intention to apply for RPL. A fee will apply.

Certificate

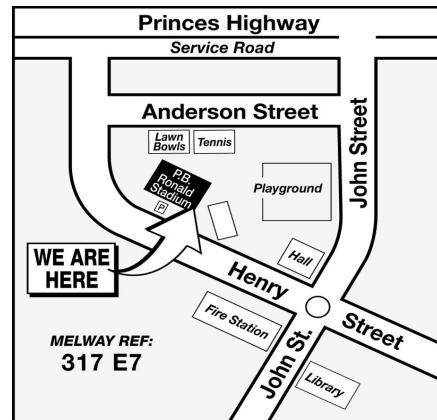
Upon satisfactory completion of course qualification requirements, students will be issued a Certificate or Statement of Attainment for units successfully completed. For further information refer to your Student Handbook.

Mission Statement

Living Learning Pakenham Incorporated is committed to providing lifelong learning in a caring, professional, supportive community environment, which contributes to the economic, social and cultural development of individuals and the community.

ALSO AVAILABLE AT LLINC

Certificate III in Home and Community Care
Certificate III Aged Care
Certificate III Disability
Certificate IV Disability
Certificate II in Business
Certificate III in Business



LIVING LEARNING PAKENHAM

Reg. No.A0019009A

Tel 5941 2389

Fax 5941 2326

Email: llinc@llinc.com.au

Web: www.llinc.com.au



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Assess and provide services for clients with complex needs

CHCCS416A

Nationally Recognised Training



Living
learning
Pakenham

Assess and deliver services to clients with complex needs CHCCS6B

This accredited course is for those working or volunteering in a Community Information Worker's role. Or those working in the community, health or disability services field. Unit includes interview skills, assessing client needs and accessing information.

Assessment

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Recognition of Prior Learning

Applicants can apply for relevant work experience and prior informal learning obtained through training and education, to be assessed by an RPL process. Students should notify of their intention to apply for RPL. A fee will apply.

Ccertification

Upon satisfactory completion of course qualification requirements, students will be issued a Statement of Attainment.

Course Details

For all course details please
Telephone 5941 2389

Enrolment Information

Where?

Classes take place at Living Learning Pakenham, 6B Henry St, Pakenham

How?

To enrol in a course, an enrolment form and full payment must be received by Living Learning Pakenham no later than one week prior to course commencement date.

Our office hours are Monday to Friday from 9am - 4pm. Enrolments can be arranged by telephone. EFTPOS, Cheque or cash payment accepted.



Elements covered include:

- Appropriate language and interpersonal skills are employed to ensure the diverse needs of clients are identified
- Additional information is sought from specialists as required to assist in assessment of clients
- Clients are provided with all relevant information about the range of services required and available to them
- Relevant networks are established and maintained, to ensure referral of clients to appropriate services
- Decisions about targeting of clients services is based on up to date information about the client and available services
- Own limitations in assessing and addressing client needs are identified, and where appropriate, assistance is sought from colleagues, senior staff and experts in the area
- The allocation of services delivered to meet client requirements is reviewed routinely, or as Client feedback on adequacy of service delivery is collected as required by the organization, to inform revision of service delivery arrangements
- Feedback on individual performance in client service delivery is routinely sought from colleagues and clients required to ensure a continuing match

Telephone **5941 2389** or drop into 6B Henry Street Pakenham